

# UNIVERGE® Desktop IP and Digital Terminals



# The NEC UNIVERGE family of IP and digital terminals moves the standard desktop phone to the next level through its large feature set and modular design, and are built to the highest environmental standards.



## At a Glance

- Customizable to meet employees' specific communications needs
- Support for a wide-range of applications which can help improve overall employee efficiency and productivity
- Modular design delivers maximum deployment flexibility and investment protection
- Choice of either IP or digital terminals
- XML open interface support on IP terminals
- Easy to use intuitive interfaces

## Overview

### Taking Business Communications to the Next Level

With the speed of business today, the importance of the desktop phone has never been greater. Today's employee requires an accessible communication tool at any location in order to be as efficient and productive as possible. But, many businesses and employees have not taken advantage of the enhanced capabilities offered by today's next-generation phones. NEC's UNIVERGE Desktop IP and Digital Terminals are the answer.

The NEC UNIVERGE family of IP and digital terminals moves the standard desktop phone to the next level through its large feature

set and modular design, and are built to the highest environmental standards. By delivering a wide range of customizable features, this terminal can help meet the communications needs and "green" initiatives of any workplace. And thanks to its modular design, businesses have the option to quickly and easily customize the terminals to meet employees' specific communications needs. Because these terminals support a wide range of applications, the Desktop IP and Digital Terminals can also help improve overall employee efficiency and productivity.





## Solution

### Freedom of Choice

UNIVERGE Terminals give you the freedom to tailor your platform and telephony applications to meet your business's evolving needs. Whether your business is just getting started or is already rapidly growing, NEC provides the right solutions.

UNIVERGE Terminals provide:

- Scalability and customization through modularity
- Investment protection
- Both VoIP and traditional voice support
- XML open interface support
- Advanced applications to improve staff productivity & efficiency
- Intuitive interfaces

### Personalized Terminals to Meet Your Specific Requirements

NEC's innovative terminal design is intended to deliver maximum deployment flexibility. Modularity allows for multiple combinations to fit any business niche or personalization requirement. From the front desk, to the conference room, to knowledge workers who spend all day on the phone, to remote workers, to executives, NEC offers options for all your business needs. These options include:

- Add-on line key modules
- Customizable faceplates or a choice of integrated LCDs
- A selection of keypads
- Wired or wireless handsets
- A Bluetooth® interface for peripheral equipment
- Custom color accent panels
- Custom function keys
- Options for the visually impaired such as audio key action feedback and large character display



DT750 IP Terminal with Color Touch Screen LCD

## Modify and Customize Terminals to Match Your Growing Business Needs

As your business expands, so do your communication needs. Your terminals should be able to grow with your business. And, with NEC's next generation terminals, you will have the capability to increase feature functionality through applications support and personalization of the phone. There is no need to replace the entire terminal if you need new features. Instead, your initial investment is protected, and the terminal can be upgraded at minimal cost.

## Choice of Either IP or Digital Terminals

Whether your business communications are pure IP or any combination of IP and traditional circuit-switched technology, NEC provides a full line of terminals that will meet your needs. The user interface and the terminal functionality remain the same for IP or digital versions. So, employees can easily transition between models and will not need training to use a new system.

## XML Open Interface Support on IP Terminals

XML open interface support enables developers to create displayable and accessible applications via NEC's IP terminals. This feature provides you the ability to tailor applications specifically for your business.

The XML interface provides the user a way to integrate additional productivity tools on the desktop and improve efficiency. Applications such as calendar links, wallboard functionality, call directories and countless others can be displayed through a terminal's LCD through the Open XML interface.

## Access to Advanced Applications Increases Staff Productivity and Efficiency

Advanced applications delivered directly to the desktop terminal enable staff to work more efficiently and improve customer service. The integration of voicemail, ACD and customer information applications helps minimize operator and other overhead costs.

Users can log on to any IP terminal anywhere on the business's NEC network. Upon logon, the user's profile and quality of service settings are immediately available to him or her. There is no need for extra programming.

## Easy-to-Use, Intuitive Interfaces

NEC's terminal interfaces are designed to improve the overall user experience. NEC believes telephone users should not need extensive training or manuals to utilize business telephones. The NEC terminal interfaces are designed to be intuitive, allowing for effortless business communications. Global icons indicate status at a glance including notification of new voice or instant messages, missed calls, the telephone user's current presence status, and the device's current data protection mode.





\* Wireless Bluetooth Handset option currently only available on the DT330 Digital Terminals supported by the UNIVERGE® SV8100, SV8300 and SV8500 Communications Servers.



## Add-on Options

60 DSS Console



8 Line Key Module



Bluetooth Wireless Handset Module\*



## Line Key Options

Business Layout  
(Standard)



ACD Layout  
(For DT730 on SV8500 Only)



Retro Keypad  
(For DT730/330  
Terminals Only)



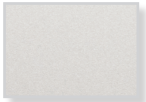
Hotel Keypad  
(For DT750 Terminal Only)



\* Also available on DT730/330 terminals: Spanish, French, ICON and Braille

## Side Panel Color Options

Silver (Standard)



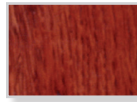
Blue



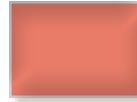
Clear



Wood



Red

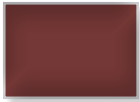


Champagne Gold

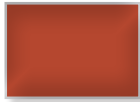


## Faceplate Color Options

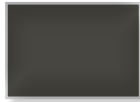
Dark-Brown  
Metallic



Orange Metallic



Gun Metallic



Lime Green  
Metallic



Metallic Blue



\* Wireless Bluetooth Handset option currently only available on the DT330 Digital Terminals supported by the UNIVERGE® SV8100, SV8300 and SV8500 Communications Servers.

## UNIVERGE Terminals Features

NEC's UNIVERGE terminals and the full-feature set of applications that they support provide your business with the right communication tools and a premier multimedia user experience.

### Personal, System and Corporate Directories

Users can quickly access directories to easily reach the people they need; no need to waste time looking up phone numbers. Each entry in the directory is searchable, and a call can be placed from the searched entry. When a call is received, the Caller-ID matches the registered phone number with the entry in the directory, and the name of the entry is displayed on the LCD.

### Call History

Incoming, outgoing and missed calls are logged and are accessible to the user. Call history can be used to make call backs, and the numbers can be added to the directory.

### Wideband CODEC

NEC's UNIVERGE terminals utilize wideband CODECs for the truest possible speech reproduction. The result is crystal clear audio.

### Information Protection Mode

IP terminals offer multiple levels of protection allowing users to protect personal data, corporate directories and data, and even lock the device to keep calls from being placed to ensure privacy and security on each terminal.

### Customizable Ring Tones

Different ring tones can be programmed and assigned to unique telephone numbers in the telephone's directory. When an incoming call arrives, an identifying distinctive ring tone can immediately identify who is calling. Additional ringtones can be downloaded from the web.

### Bluetooth Interface

The optional Bluetooth cordless handset provides short distance mobility. Users can step away from their desks confident that no important calls will be missed. This feature keeps businesses running smoothly and enhances customer service.

The built-in Hub Adapter in the handset allows users to pair third party peripheral equipment. This option is currently only available on the DT330 Digital Terminals supported by the UNIVERGE SV8100, SV8300 and SV8500 Communications Servers.

### Internet Protocol Version 6 (IPv6)

NEC's IP terminal is easily upgradable to IPv6 with integration of a optional adapter. This adapter converts the IPv4 voice traffic of the phone to IPv6 for transportation. In addition with the adapter, the NEC IP Terminal will be able create a VPN session with the NEC Concentrator. This eliminates the need to place costly VPN routers within your network in order disperse IP terminals on a remote network.







### Internal Zone Paging

Users have the option of getting a message out by paging either one person or an entire group through the terminal's speaker. It's a quick and easy method of grabbing someone's attention and ensuring that a message is heard immediately. (Only available on NEC's SV8000 series platforms.)



**Top Row:** DT730 IP Terminal - 32 Line Keys, DT330 Digital Terminal - with DSS Console, DT730 IP Terminal - 24 Line Keys

**Bottom Row:** DT730 IP Terminal - DESI-less, DT330 Digital Terminal - 12 Line Keys, DT750 IP Terminal - with Color Touch Screen LCD, DT330 Digital Terminal - DESI-less, DT330 Digital Terminal - 32 Line Keys

	UNIVERGE Desktop IP Terminals				UNIVERGE Desktop Digital Terminals		
	DT750	DT730		DT710	GT200	DT330	DT310
							
<b>Display</b>	Color touch screen LCD	Gray scale LCD	ITL-12CG-3: Color LCD Backlit ITL-12DG-3: Gray Scale LCD Backlit	Gray scale LCD (6,8 Line Key Models Only)	132x32x2 Black & White	Gray scale LCD	Gray scale LCD (6 Line Key Model Only)
<b>Line Keys on Base Terminal</b>	DESI-less LCD	12, 24 DESI-less (32 Line Keys)	12, 24, 32	2, 6, 8 (DESI-less)	Supports one (1) line; (No Physical Line key)	12, 24 DESI-less (32 Line Keys)	2, 6, 12
<b>Line Key Extension Add-On Modules</b>	60 DSS Console	8 line Key, 60 DSS Console (24 Line Key Model Only)		NA	NA	8 Line Key, 60 DSS Console (24 line Key model only)	NA
<b>Backlit LCD</b>	Standard	Standard		NA	NA	Standard on DESI-less version Optionally available on other DT330s	NA
<b>Backlit Dialpad</b>	Standard	Standard		NA	NA	Standard	NA
<b>Full Duplex Speakerphone</b>	Standard	Standard		Standard	Standard	Standard	Half Duplex
<b>XML Open Interface</b>	Standard	Standard		Standard	NA	NA	NA
<b>Bluetooth Handset Module w/ Hub Adapter</b>	NA	NA		NA	NA	Supported on the SV8100, SV8300 & SV8500	NA
<b>Side Panel Colors</b>	Silver (Standard), Blue, Clear, Wood, Red, Champagne Gold	Silver (Standard), Blue, Clear, Wood, Red, Champagne Gold		Silver (Standard), Blue, Clear, Wood, Red, Champagne Gold	NA	Silver (Standard), Blue, Clear, Wood, Red, Champagne Gold	Silver (Standard), Blue, Clear, Wood, Red, Champagne Gold
<b>Faceplate Colors</b>	NA	Black (Standard), Dark-Brown Metallic, Orange Metallic, Gun Metallic, Limegreen Metallic, Metallic Blue		NA	NA	Black (Standard), Dark-Brown Metallic, Orange Metallic, Gun Metallic, Lime green Metallic, Metallic Blue	NA
<b>NEC Communication System Support</b>	UNIVERGE SV8500, SV8300 and SV8100	UNIVERGE SV8500, SV8300, SV8100 and UNIVERGE 3C. Note: DT730G and DSS currently not supported on UNIVERGE 3C		UNIVERGE SV8500, SV8300, SV8100 and UNIVERGE 3C. Note: 8-Button DESI-less not currently supported on UNIVERGE 3C	UNIVERGE SV8500 and is supported on the UNIVERGE SV8100 and SV8300 in limited capacity	UNIVERGE SV8500, SV8300 and SV8100	UNIVERGE SV8500, SV8300 and SV8100

**Note: Some features and functionality not immediately available.**

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